

# Annual Report To The Community 2020

In March of 2020, we never dreamed that we would be closed for over three Months. At first the time was used to Spring clean and completely sanitize our building. Then we got word that the state of New York had moved to 100% Work From Home status and library operations took on a whole new meaning. Our system's library staff began working with software we had never heard of before the Pandemic.

During the time our library was closed, our system began a remote Library Reference Desk. Your library director was, and still is, one of the Chat Agents who work the virtual reference desk.

The libraries in CCLS began utilizing Social Media to post and share hundreds of virtual tours, games, storytimes and more. Our webpages became a huge source of information for our communities and we used them to share everything from craft ideas to recipes.

We also begin working on our reopening plans to determine how our libraries would safely run once we were open. Finally in May we found out that our libraries could open in the phase one part of the New York Open plan.

In early June, the Fluvanna Free Library board members began to paint the shelves and trim in the Community room and Children's Area, something that made those areas look so much brighter and updated.

The Fluvanna Free Library opened to Curbside only on June 11, 2020. On July 9, we opened to a limited capacity of three (3) individuals and in September, we began allowing patrons to use our computers and the tables in our Community Room while opening to ten (10) individuals maximum. Curbside delivery continues to be an option for anyone wishing to utilize it.

It's so good to be able to see our patrons again!





## Also in 2020:

Annual Book Sale, Hotdog Lunch and Bakesale ~ August 2020

John Deere X300 Tractor Raffle ~ March - August 2020

Drive Through Spaghetti Dinner ~ October 2020

3525 Fluvanna Avenue, Ext. Jamestown, NY 14701 \* phone: (716) 487 - 1773 \* Fax: (716) 708 - 4296 \* info@fluvannalibrary,org \* www.fluvannalibrary.org \* Monday - Friday 10am - 6pm & Saturday 10 am - 2 pm (Closed Saturdays December 1 - Feburary 28 \* Report covers Jan1 - Dec 31, 2020

# 2020 BY THE NUMBERS



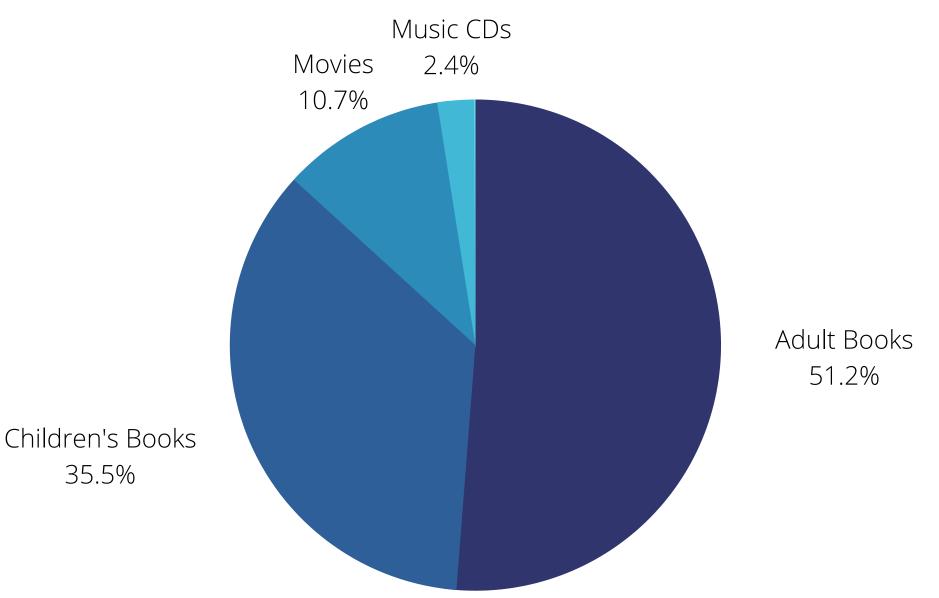
### 30,059 Ebooks & Audio books available System wide through Overdrive/Libby

**2583** Visitors to our library 354 people using the computers. 354 accessed the WiFi

613 Registered Users (population Chartered to Serve - 3,018)

#### 3,537 people attended our programs

**2067** Adult books borrowed 985 Children's books borrowed 703 Ebooks borrowed 4,406 DVDs & Ds borrowed



#### LIBRARY SE R VICES

Free WiFi and mobile

Downloadable e-books and e-audiobooks

Interlibrary loans

Reference and research services

Early literacy education

DVDs, magazines, audiobooks and music CDs

Programs for all ages

Outreach Services

Public access computers

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35.5%