

# The Mission of the Fluvanna Free Library is to offer information, education, and entertainment to the public through books, DVD's and computers.



## Computer, Internet, and Wireless Network Use Policy

#### **Guidelines**

- Adults and students aged 11 and up may use computers in the Library without parental supervision
  - o Patrons are allowed 1 hour of computer time each day. Extensions may be made based on availability.
- Children aged 10 and below may use computers and caregivers are permitted to work with children on computers.
  - o Children are allowed 1 hour of computer use each day. Extensions may be made at the discretion of the Library staff based on availability.
- Patron must have a library card in good standing (fines under \$10) in order to access the computers.
- Parents who wish to use the computer must find care for their young children. Children below age 7 may not be left unattended.
- Access to the computers is provided on a first-come, first-served basis.
- One person may use a computer at a time.
- Patrons requesting to take a proctored examination may submit requests to the library director.
- No cell phone calls are permitted in computer areas.
- No food or drink is permitted in the computer area.
- Patrons must provide their own headphones if they wish to use the sound on the computer.
- Library staff is not able to perform updates or make changes to patron computers or devices.

#### **Rules Governing Use of Electronic Equipment**

- The cost to print is  $15\phi$  per black & white page and  $25\phi$  per color page.
- Patrons are <u>responsible</u> for <u>all</u> pages printed. Use of the print preview function is recommended.
- Users must respect other users' privacy.
- Patrons may not make any changes to hardware, software, or settings on library computers.
- It is unacceptable to use the Library's electronic resources for illegal or criminal use. Users must respect the legal protection provided by copyright and license to programs and data.
- Use of computers to display or disseminate obscene or pornographic material in the Library is prohibited. Accessing this material will result in a loss of library privileges.
- Do not turn off library computers.

### **Access by Children**



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- Parents/legal guardians are responsible for their children's use of computers.
- Children under the age of 7 may not be left unattended (see Child Safety Policy)
- As with all other library materials, parents or legal guardians, not the library staff, are responsible for the Internet information selected and/or accessed by their children.
- Parents or legal guardians must assume responsibility for deciding what library resources
  are appropriate for their own children. Parents or legal guardians should guide their
  children in the use of the Internet and inform them about materials they should not use.
  There may be material on the Internet which parents or legal guardians would consider
  inappropriate for their children to view.
- The library cannot assume the parent's or legal guardian's responsibility to monitor the child's Internet use to see if it conforms to the parent's standards. Only parents may restrict their children from access to Internet resources available at the Library.
- Parents or legal guardians are advised to supervise their children's computer sessions and to encourage them not to give out personal information, such as names, addresses and phone numbers.

#### Wireless Network Use

- You will need to bring your own laptop computer or wireless device to the library. Your
  Laptop will need to have built-in WiFi or you will need to purchase and install a WiFi
  network card. The Library does not provide wireless cards and does not install them.
- Most WiFi equipment will be compatible with library's WiFi network. The library can make no guarantees that you will be able to connect with the library's network.
- To connect to the wireless network our Wireless access points located in the library
  communicate with your wireless device. Our wireless network is called "[Insert name]"
  You should be able to connect anywhere in the library. When your wireless network card
  senses a signal, a message appears on the screen indicating a wireless network is
  available. Open your web browser and it will automatically connect to the Internet. When
  connecting to the Internet you are agreeing to abide by Our Internet use Policy.
- You are responsible for setting up your own equipment. If you are not familiar with computers or networking, we recommend bringing someone with you who can help you configure your laptop.
- Bring a fully charged battery (or two!); electrical outlets for plugging in laptops are limited.
- Though the network is designed to cover the entire Library, no guarantee is made for signal strength or availability.
- Our Internet use policy is still in effect when you are using the Library's WiFi.
   \*Remember, other patrons can still see your screen\*
- The Library's Wireless network is not secure. Keep this in mind as you surf the web. Do not send personal information unless you know the recipient is a reputable business that uses encryption on their website. (Most have a little lock showing in the task bar)
- There is no time limit on using the WiFi network; stay connected as long as you like.
- Printing is not available from the wireless network. You can save the information to a
  disk for printing at home, or send an email to yourself, then sign up for a public computer



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and print from there. Printing costs are 15 cents a page (Black & White) or 25 cents (color).

### Wireless Network User Agreement

- All relevant Library rules, regulations and policies apply, including but not limited to, the Fluvanna Free Library Computer & Internet Use Policy.
- The Library does not filter the content of wireless Internet access. The Library is not responsible for the content, accuracy or availability of any external sites linked to these pages.
- Parents or guardians, not the Library or its staff, are responsible for the Internet information selected and/or accessed by their children. Parents may wish to supervise their children's Internet sessions or purchase filtering software for their computer.
- All users are expected to use the library's wireless access in a legal and responsible manner consistent with the educational and informational purposes for which it is provided. As stated in the library's acceptable use policy, users may not violate federal, state of local laws, including the transmission or receiving of child pornography or harmful material, fraud, or downloading copyrighted material.
- Wireless connections are not secure. Users should not transmit credit card information, passwords or any other sensitive personal or business information over the Library's wireless network. Anti-virus and security protection are the responsibility of the patron.
- The Library is not responsible for any loss of data, or for theft or damage to personal equipment or software.
- Library staff cannot provide technical assistance on using the Library's wireless network.
- There is no guarantee that a wireless connection can be made or maintained.
- The Library assumes no responsibility for any alterations or interference with a computing device's configurations, operation, or data files that result from connection to the WiFi network.
- The Library reserves the right to terminate a wireless Internet session at any time.